

# Crook County Library

## Social Media Policy

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*Approved by the Library Board of Trustees on August 11, 2022*

In keeping with the library's mission to offer traditional and innovate resources and create welcoming spaces where everyone can experience the joy of learning and discovery, Crook County Library recognizes the value in social networking to connect its library users by providing information and resources beyond the physical library. The library regards online social software information and interactions equal to other information resources at the library and is meant to encourage conversations with staff and other library users. For the purposes of this policy, "social media" refers to any online or mobile platform open to the public, including but not limited to Facebook, Twitter, Instagram, Yelp, LinkedIn, TikTok, etc.

### Interactions

Comments, posts, and messages are welcome on Crook County Library social networking sites. Online interactions will be regularly monitored and reviewed for content and relevancy. The library respects the public's right to express opinions. However, any comment, post, or message with any of the following will be removed.

- Obscene or racist content
- Personal attacks, insults, or threatening language
- Potentially libelous statements
- Plagiarized or copy-written material
- Private, personal information published without consent
- Comments unrelated to the content of the forum
- Hyperlinks to material that is not directly related to the discussion
- Commercial promotions or spam
- Organized political or religious activity
- Photos or other images that fall into any of the above categories

Violation of this policy may result in warnings or exclusions from posting any further messages to Crook County Library social networking sites. Complaints or negative comments should not be deleted but should be engaged like any other patron complaint. Staff may move the discussion to a private venue such as email.

### Third-party Posts

The library is not responsible for the content of posts made by third parties, including customers, reviewers, advertisers, etc. Public posts by third parties do not reflect the positions of the library, its employees, or Crook County.

Crook County Library reserves the right to edit or modify postings or comments for space and content, while retaining the intent of the original post. The library reserves the right to reproduce comments, posts, and messages in other public venues.